

**BA1380(EC): ORGANIZATIONAL BEHAVIOUR I – 3(3-0-0) UT 45 Hours for 15 Weeks**

Northwestern Polytechnic acknowledges that our campuses are located on Treaty 8 territory, the ancestral and present-day home to many diverse First Nations, Metis, and Inuit people. We are grateful to work, live and learn on the traditional territory of Duncan's First Nation, Horse Lake First Nation and Sturgeon Lake Cree Nation, who are the original caretakers of this land.

We acknowledge the history of this land and we are thankful for the opportunity to walk together in friendship, where we will encourage and promote positive change for present and future generations.

**INSTRUCTOR:** Danielle Hessler                      **E-MAIL:** dhessler@nwpolytech.ca  
**OFFICE HOURS:** Please contact me via email and a response will be provided within 48 hours.

**CALENDAR DESCRIPTION:** The focus of this introductory course will explore the relationship between human behaviour and organizational effectiveness. Contemporary management trends will be examined. Specific topics include perception, personality, motivation, group behavior, teamwork, organization culture, and change.

**PREREQUISITE(S)/COREQUISITE:** None

**REQUIRED TEXT/RESOURCE MATERIALS:**



Robbins, Stephen P., Langton, Nancy; Judge, Timothy A., Yap R., Perry E. (2023) Organizational Behavior: Concepts, Controversies, Applications (Ninth Canadian Edition). Toronto: Pearson Prentice Hall.

**NOTE:** This is an e-text with an online subscription to the Revel website, which has several different study tools that can help you with your learning process. You will need access to the e-text in order to do your assignments. Instructions to access the e-text are available under the Getting Started Module on D2L.

For device, software, and network requirements, please visit the following link:

<https://www.nwpolytech.ca/doc.php?d=TECHREQ>

Students are responsible for all fees associated with ProctorU, a live proctoring service for online exams. Fees are paid when you schedule your exams through ProctorU.

Pricing per exam is as follows:

60 minutes or less - \$16 USD

61-120 minutes - \$25 USD

121 - 180 minutes - \$31 USD

**DELIVERY MODE(S):** This is a paced online self-study course. You will work through the course content in the order presented, completing all textbook readings, chapter exercises, discussions, quizzes, and assignments before progressing to the next week. Please adhere to the tentative weekly schedule.

**LEARNING OUTCOMES:**

Upon successful completion of the course, students will be able to:

- Analyze factors impacting employee behaviour and performance.
- Describe and analyze strategies for managing team dynamics
- Evaluate attitude, values and behaviour in an organizational setting
- Discuss and evaluate employee motivation in the workplace
- Explain elements of organizational culture and effectiveness
- Demonstrate the connection between self-awareness, human behaviour, and organizational effectiveness

**TRANSFERABILITY:**

Please consult the Alberta Transfer Guide for more information. You may check to ensure the transferability of this course at the Alberta Transfer Guide main page

<http://www.transferalberta.alberta.ca>.

\*\* Grade of D or D+ may not be acceptable for transfer to other post-secondary institutions. **Students are cautioned that it is their responsibility to contact the receiving institutions to ensure transferability**

**EVALUATIONS:**

Quizzes	15%
Video Discussions	15%
SWOT Analysis	20%
Midterm	20%
Final Exam	30%
Total	100%

**\*In order to receive credit for BA 1380, you must achieve 50 percent on the final examination, and a course composite grade of at least D (50%).**

**Evaluation Policies:**

- You are strongly encouraged to complete all exercises, assignments, quizzes, and exams.

- You must contact the instructor to make arrangements if you anticipate missing an evaluation BEFORE the evaluation date.
- A grade of zero (0) will be assigned for any evaluations that are missed without prior permission.
- Turnitin plagiarism-detecting software may be used in this course.

### Video Discussions

- Will occur throughout the semester.

### Quizzes

- There will 9 quizzes dispersed throughout the semester (see schedule for dates). The student will be allowed 1 attempt for each quiz.
- All quizzes must be completed before the due date expires or the student will receive a mark of zero (0) for any missed quizzes. Once the quiz has been started, you must complete the entire quiz within the set time limit. Logging off or losing the internet connection during the quiz will result in a grade based only on the proportion of the exam that has been completed. It is important to have a reliable internet connection when attempting an exam.

### Midterms/Exam

- The midterm exam will be on Chapters 1-5 and is **1 hour in duration**.
- The final exam is cumulative and is **2 hours in duration**.
- The format utilized will be announced before exam. Final examinations are scheduled by the Registrar's office. Do not plan any activities during the examination period until you know the date of your examinations. Please see the final exam policy for more details at: <https://www.nwpolytech.ca/about/administration/policies/fetch.php?ID=37>
- **These exams will be proctored and there will be an additional cost to the student as outlined in Required Text/Resource Materials.**
- The proctoring for the final exam will require:
  - Video and audio (for recording)
  - ID verification
  - Surroundings check
- Students who fail to report for a scheduled examination, and who do not qualify for a deferred examination, will receive a grade of "F" for the missed examination.
  - Deferred final examinations may only be granted when an examination has been missed or interrupted because of illness, domestic problems, or a conflict with religious beliefs. In the case of illness (physical, mental, or emotional), medical documentation may be required.

## GRADING CRITERIA:

Please note that most universities will not accept your course for transfer credit **IF** your grade is **less than C-**.

Alpha Grade	4-point Equivalent	Percentage Guidelines	Alpha Grade	4-point Equivalent	Percentage Guidelines
A+	4.0	95-100	C+	2.3	67-69
A	4.0	85-94	C	2.0	63-66
A-	3.7	80-84	C-	1.7	60-62
B+	3.3	77-79	D+	1.3	55-59
B	3.0	73-76	D	1.0	50-54
B-	2.7	70-72	F	0.0	00-49

## COURSE SCHEDULE/TENTATIVE TIMELINE:

	Topic	Chapter	Activities
Week 1: Sept. 3-8	Course Overview and Introduction		
Week 2: Sept. 9-15	What is OB?	Chapter 1	Quiz #1 due Sept. 15 @ 11:59pm
Week 3: Sept. 16-22	Perception, Personality and Emotions	Chapter 2	VD due Sept. 22 @ 11:59pm Quiz #2 due Sept. 22 @ 11:59pm
Week 4: Sept. 23-29	Values, Attitudes & Diversity	Chapter 3	Quiz #3 due Sept. 29 @ 11:59pm
Week 5: Sept 30 – Oct. 6	Theories of Motivation	Chapter 4	VD due Oct. 6 @ 11:59pm Quiz #4 due Oct. 6 @ 11:59pm
Week 6: Oct. 7-13	Motivation in Action	Chapter 5	Quiz #5 due Oct. 13 @ 11:59pm
Week 7: Oct. 14-20	Midterm to be completed on October 16		
Week 8: Oct. 21-27	Groups & Teamwork	Chapter 6	VD due Oct. 27 @ 11:59pm Quiz #6 due Oct. 27 @ 11:59pm
Week 9: Oct. 29 – Nov. 3	Power & Politics	Chapter 8	Quiz #7 due Nov. 3 @ 11:59pm
Week 10: Nov. 4-10	Work and preparation on SWOT Analysis Assignment		
Week 11: Nov. 11-17	NO CLASSES FALL BREAK		
Week 12: Nov. 18-24	Conflict & Negotiation	Chapter 9	VD due Nov. 24 @ 11:59pm Quiz #8 due Nov. 24 @ 11:59pm
Week 13: Nov. 25 – Dec. 1	Organizational Culture	Chapter 10	Quiz #9 due Dec. 1 @ 11:59pm
Week 14: Dec. 2-8	Organizational Change	Chapter 14	Quiz #10 due Dec. 8 @ 11:59pm
Week 15: Dec 9-10	Last day of classes/study for Final Exam		
FINAL EXAM: Dec. 12-19	Final Exam to be completed between December 12-19		

## STUDENT RESPONSIBILITIES:

Registered students are expected to abide by the rules and regulations of NWP. It is the student's responsibility to be fully acquainted with and adhere to NWP's policies, procedures or rules; see

<https://www.nwpolytech.ca/about/administration/policies/> and

<https://www.nwpolytech.ca/about/administration/policies/fetch.php?ID=69>

**Time Management:** Adopting and adhering to effective learning habits in this course will likely take up a great deal of time so plan your schedule accordingly. It is difficult to catch up once a student falls behind in required readings and exercises.

**Email:** Email is the preferred option to communicate with your instructor. **Email correspondence to your instructor must be sent from your NWP student email account.** Emails should be professionally formatted and include a subject, correct spelling and grammar, and a reference to course material and/or textbook pages, etc. Emails that do not adhere to this format may not be responded to.

### **STATEMENT ON ACADEMIC MISCONDUCT:**

Academic Misconduct will not be tolerated. For a more precise definition of academic misconduct and its consequences, refer to the Student Rights and Responsibilities policy available at <https://www.nwpolytech.ca/about/administration/policies/index.html>.

\*\*Note: all Academic and Administrative policies are available on the same page.

### **Additional Information:**

#### **USING PROCTORU:**

This course uses ProctorU Live for online exams. To utilize this service, you are required to complete the following steps:

- Create a ProctorU account by clicking the ProctorU link in the course.
- Download and install the Guardian Web Browser, Google Chrome, and the ProctorU extension.
- Schedule each exam at least 3 days (72 hours) in advance. If you miss this deadline, you cannot take the exam.
- Pay for the proctoring service. The fees are exclusively your responsibility and in no event shall be the responsibility of Northwestern Polytechnic.

**For more detailed instructions [click here](#), and for video instructions [click here](#).**

Before each exam, you must complete a room scan with your web camera, during which you will show your surroundings to a live proctor.

The invigilator will ask to view (but not collect or store) your student identification to verify your identity and will remotely access your computer to unlock the exam. When monitoring your actions via video streaming, the invigilator may possibly record your actions if they suspect academic integrity behavioural issues. You will be verbally notified if/when recording begins.

The collection of and access to the personal information listed above is permitted under subsection 33(c) of the *Freedom of Information and Protection of Privacy Act*, RSA 2000, c F-25, which states, “No personal information may be collected by or for a public body unless that information relates directly to and is necessary for an operating program or activity of the public body.” In addition, subsection 39(4) states, “A public body may use personal information only to the extent necessary to enable the public body to carry out its purpose in a reasonable manner.”

Records Retention: Any video records of you created by ProctorU will be kept by ProctorU for a maximum of 7 days in order to make a decision about any possible academic integrity infraction, after which time it shall be permanently deleted. All other personal information collected and stored by ProctorU within your profile account will be permanently deleted if the account has not been used after one year.

### **Consent to Store Personal Information Outside Canada**

ProctorU is an American company. An agreement is in place between ProctorU and Northwestern Polytechnic by which ProctorU will take reasonable steps to protect your personal information from unauthorized access and disclosure. Information about how ProctorU protects your privacy can be found in their [Privacy Policy](#).

By using the ProctorU service via Northwestern Polytechnic, you consent to the storage of and access to your personal information outside of Canada.

This consent is in effect from the day you register with ProctorU and expires one year after completion of your exam.

Additional privacy and liability information regarding the use of ProctorU is available on the NWP website.