



Department of Business and Office Administration

COURSE OUTLINE – Fall 2026

BA1010 (A2): Business Communications – 3 (3-1-0) 60 Hours for 15 Weeks

Northwestern Polytechnic acknowledges that our campuses are located on Treaty 8 territory, the ancestral and present-day home to many diverse First Nations, Metis, and Inuit people. We are grateful to work, live and learn on the traditional territory of Duncan's First Nation, Horse Lake First Nation and Sturgeon Lake Cree Nation, who are the original caretakers of this land.

We acknowledge the history of this land and we are thankful for the opportunity to walk together in friendship, where we will encourage and promote positive change for present and future generations.

INSTRUCTOR: Trent Waughtal
E-MAIL: twaughtal@nwpolytech.ca
OFFICE HOURS: Anytime by appointment

CALENDAR DESCRIPTION:

This course focuses on principles of effective business communications, both written and spoken, including mechanics, style, tone, organization and APA style referencing. Specific topics include composing business letters, memoranda and emails; writing formal reports; principles of graphic design; and conducting effective business meetings.

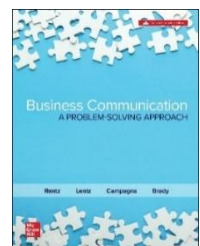
PREREQUISITE(S)/COREQUISITE:

None

REQUIRED TEXT/RESOURCE MATERIALS:

Business Communication: A Problem-Solving Approach 2ce by Katheryn Rentz.

All students must have access to Connect. You must have an access code to gain access to the online resources. McGraw-Hill Connect™ is a web-based assignment and assessment platform that gives students the means to better connect with their coursework, and with the important concepts that they will need to know for success now and in the future.



DELIVERY MODE:

On-campus (face-to-face) – This type of course will be delivered on campus in a specific location which will be indicated on the student timetable. Students are expected to fully attend in person.

LEARNING OUTCOMES:

Upon successful completion of the course, students will be able to do the following:

- Apply the correct use of grammar, spelling, sentence structure and punctuation in writing.
- Research, plan, compose, edit, and document a formal academic paper.
- Research, plan, execute and evaluate an effective oral presentation.

TRANSFERABILITY:

Please consult the Alberta Transfer Guide for more information. You may check the transferability of this course at the Alberta Transfer Guide main page [Transfer Alberta](#)

**** For courses with alpha (letter) grading, a grade of D or D+ may not be acceptable for transfer to other post-secondary institutions. Students are cautioned that it is their responsibility to contact the receiving institutions to ensure transferability.**

EVALUATIONS:

Weekly Exercises & Activities	20%
Chapter Quizzes	20%
Writing Assignments	20%
Final Research Paper – to be submitted in components	30%
Component A: Literature Review, Thesis (5%)	
Component B: Outline, Source Evaluation (10%)	
Component C: Final Composed Report (15%)	
Individual Presentation / Presentation Attendance	10%
Total	100%

GRADING CRITERIA:

Please note that most universities will not accept course for transfer credit **IF** your grade is less than C-.

Alpha Grade	4-point Equivalent	Percentage Guidelines		Alpha Grade	4-point Equivalent	Percentage Guidelines
A+	4.0	95-100		C+	2.3	67-69
A	4.0	85-94		C	2.0	63-66
A-	3.7	80-84		C-	1.7	60-62
B+	3.3	77-79		D+	1.3	55-59
B	3.0	73-76		D	1.0	50-54
B-	2.7	70-72		F	0.0	00-49

COURSE SCHEDULE/TENTATIVE TIMELINE:

Week	Topic	Required Reading
Sept 2	Orientation and Solving Communication Problems in the Workplace	Chapter 1
Sept 7	(No class Sept 7, reading required for Wednesday Sept 11 class) Getting Positive Responses to Your Communication	Chapter 2
Sept 14	Crafting Effective Sentences and Paragraphs	Chapter 6
Sept 21	Designing the Right Type of Message	Chapter 4
Sept 28	(No class Sept 30 th) Writing Good News and Neutral Messages	Chapter 7
Oct 5	Writing Bad News Messages	Chapter 8
Oct 12	(No class Oct 12 th Thanksgiving) Writing Persuasive Messages	Chapter 9
Oct 19	Researching and Writing Reports A guide for documenting your sources APA Style & Academic Integrity	Chapters 10 My Class Resources

Oct 26	Using Interpersonal Communication Skills in Conversation & Meetings	Chapter 13
Nov 2	Communicating Your Message Visually Delivering Business Presentations and Speeches	Chapter 5 & Chapter 12
November 9 - 13	Fall Break No Classes	
Nov 16	Communicating with Culturally Diverse Audiences	Chapter 3
Nov 23	Flexible	
Nov 30	Individual presentations based on research paper	Presentations
Dec 7	Individual presentations based on research paper	Presentations
December 12 - 19	Final Paper Due -date TBD The due dates for final projects will be set by the Department	Final Research Paper

Note: Students are also required to read all extra material/resources for grammar and writing mechanics included each week in our D2L course space.

STUDENT RESPONSIBILITIES:

Student Conduct

As a student, it is your responsibility to read, understand and comply with the polytechnic's academic policies, which are reviewed regularly, updated and posted on our polytechnic website. If you have any questions regarding these policies, please contact Student Services.

Time Management

The expectation for this course is that students read/review the text material according to the class schedule. Adopting and adhering to effective learning habits in this course will likely take up a great deal of time, so plan your schedule accordingly. It is difficult to catch up once a student falls behind in the readings and exercises.

Email

Email correspondence to your instructor must be sent from your NWP student email account. Emails should be professionally formatted and include a subject, correct spelling and grammar, and a reference to course material and/or textbook pages, etc.



STATEMENT ON ACADEMIC MISCONDUCT:

Academic Misconduct will not be tolerated. For a more precise definition of academic misconduct and its consequences, refer to the Student Rights and Responsibilities policy available <https://www.nwpolytech.ca/about/polytechnic-leadership/policies-directory>.

**Note: all Academic and Administrative policies are available on the same page.