

DEPARTMENT OF BUSINESS

COURSE OUTLINE – WINTER 2013

A213

BA2100 Not-for-Profit Marketing and Public Relations 3 (3-0-0)

INSTRUCTOR: Joanne Ballance **PHONE:** 780.539.2719

OFFICE: E218 **E-MAIL:** Jballance@gprc.ab.ca

OFFICE HOURS: Mon and Wed 1:15 – 2:45pm or by appointment

PREREQUISITE(S)/COREQUISITE: BA1090 or consent of instructor

REQUIRED TEXT/RESOURCE MATERIALS:

Non Profit Marketing, Wymer Jr., W., Knowles, P., Gomes, R., Sage Publications, 2006

CALENDAR DESCRIPTION: This course provides the basic marketing principles and practices to the operation of a Not-for-Profit organization. Concepts covered include: board governance; feasibility; management of resources, the business, strategic and operational plans; volunteer organization, and developing funding sources through sponsorships, grants and other fund raising initiatives. Students participate in projects where they apply skills and knowledge learned in the course.

CREDIT/CONTACT HOURS: This is a 3 credit course with one 3 hour lecture per week.

DELIVERY MODE(S):

The class work will include lectures, class discussions, group work, previewing and reviewing assignments, and student presentations. Other modalities may be introduced as required.

Participation, preparation and attendance for every class is expected.

OBJECTIVES:

- 1. To gain an appreciation of the scope and breadth of the Not-for-Profit (NPO) sector.
- 2. To understand the mechanics and logistics of establishing and operating an effective NPO in Alberta, including the Peace Region.
- 3. To apply marketing concepts and tools to the successful operation of an NPO.
- 4. To gain a working knowledge of fund raising methods and related legislation.
- 5. To gain a working knowledge of the management of volunteers.
- 6. Experience volunteering first-hand through a meaningful volunteer placement at a local NPO.
- 7. To develop team skills through group work.
- 8. To increase skills and knowledge by developing an organizational strategic plan.

TRANSFERABILITY:

** Grade of D or D+ may not be acceptable for transfer to other post-secondary institutions.

Students are cautioned that it is their responsibility to contact the receiving institutions to ensure transferability

GRADING CRITERIA:

GRANDE PRAIRIE REGIONAL COLLEGE					
GRADING CONVERSION CHART					
Alpha Grade	4-point	Percentage	Designation		
	Equivalent	Guidelines			
A ⁺	4.0	90 – 100	EXCELLENT		
Α	4.0	85 – 89			
A ⁻	3.7	80 – 84	FIRST CLASS STANDING		
B⁺	3.3	77 – 79			
В	3.0	73 – 76	GOOD		
B ⁻	2.7	70 – 72			
C ⁺	2.3	67 – 69	SATISFACTORY		
С	2.0	63 – 66			
C ⁻	1.7	60 – 62			
D ⁺	1.3	55 – 59	MINIMAL PASS		
D	1.0	50 – 54			
F	0.0	0 – 49	FAIL		
WF	0.0	0	FAIL, withdrawal after the deadline		

EVALUATIONS:

Assignment 1	15%
Assignment 2	15%
Volunteer Experience Assignment	30%
 10 hours volunteering 	
 Formal Report 	
 Presentation 	
Quizzes	30%
 3 quizzes worth 10% each 	
Class Professionalism	10%
Total	100%

STUDENT RESPONSIBILITIES:

Class Professionalism: 10% of the final grade will be attributed to participation and attendance in class. In order to get the most out of this course, regular attendance and active participation is required. Class participation improves your learning, involvement in the subject, and your grade. Follow these rules to achieve success in class:

- Review your study notes
- Do all assignments before class
- Attend each class and show up on time, or early
- Be an active listener in class
- Know when and how to ask and respond to questions

On the other hand, disruptive classroom behavior such as lateness, talking with neighbours, texting, taking phone calls, etc. will be viewed as unprofessional.

Assignments are due on the dates set by the instructor. If there is a valid reason for an extension, it must be requested prior to the due date. Unauthorized late assignments will have a 10%-per-day late penalty applied to the assigned grade.

If a student is unable to attend an in-class test or quiz, the instructor must be advised before the test/quiz is administered, e-mail notification is fine. Failure to notify the instructor of an absence will result in a grade of 0 for the quiz.

STATEMENT ON PLAGIARISM AND CHEATING:

Refer to the Student Conduct section of the College Admission Guide at http://www.gprc.ab.ca/programs/calendar/ or the College Policy on Student Misconduct: Plagiarism and Cheating at www.gprc.ab.ca/about/administration/policies/

COURSE SCHEDULE/TENTATIVE TIMELINE*:

<u>Week</u>	<u>Topic</u>	Required Reading / Assignments
Jan 14 th	Outline Review	
	 Volunteer Services Speaker 	
Jan 21 th	Introduction to Nonprofit Marketing	Chapters 1 / 2
	Setting the Path of the Nonprofit Organization	
Jan 28 st	Research in Nonprofits	Chapter 3
	• Legal	Memo Due
Feb. 4 th	Strategic Marketing Planning	Chapter 4
	 Exploring organizational culture, values 	Quiz #1
Feb.11 th	Discussion of volunteer placement	Work on Assignment 2 (Strategic –
	opportunities	Planning) in class
	Social Media Marketing	Assignment 1 due in class
	30ciai Media Markening	Handout
Feb. 18 th	No class – Family Day	
Feb 19-22	Winter Break. No classes on GP campus except for	
	apprenticeship and pre-employment.	
Feb. 25 th	Offers in nonprofits	Chapters 5
	 Product, place, price & promotion 	Quiz #2
March 4th	Offer in nonprofits continued	Chapter 6
	 Product, place, price & promotion 	Chapter
March 11 th		-Chapter 7
	Direct Marketing	- Work on Assignment 2 (Strategic
		Planning) in class
March 18th	Fundraising model overview	Letter(s) verifying hours Due
March 25 th	Annual Giving and resulting marketing	
	opportunities	
April 1st	Major Gift Fundraising	Assignment 2 due in class
	- Major Offit offactioning	Ch. 8
April 8 th	The role of special events in Fundraising	Ch. 9
April 15 th	Volunteer Management	Ch. 10
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April 22	Student Presentations	Volunteer Experience Assignment Due
April 29	Student Presentations if required	Volunteer Experience Assignment Due

^{*}Adjustments to the timetable may occur and will be discussed in class