GRANDE PRAIRIE REGIONAL COLLEGE BUSINESS ADMINISTRATION COURSE OUTLINE

BA 220A3 - MARKETING RESEARCH

Winter 1991

INSTRUCTOR:

Dennis Fitzgerald

CLASS HOURS:

M W F 11:00 - 11:50 A.M.

Portable D

OFFICE:

Portable J-6

TELEPHONE:

539-2089 (Office) 539-3869 (Home)

TEXT:

Marketing Research in Canada, Rene Y. Darmon, Michel Laroche, K. Lee McGown. Gage Educational Publishing Company, 1989.

PREREQUISITES:

BA 109 Introduction to Marketing BA 105 Business Mathematics and Statistics

COURSE DESCRIPTION: This course will help the student identify, structure and solve marketing problems. Students will learn to evaluate the usefulness of marketing research to help solve specific marketing problems and learn how to design and conduct sound research projects. Using analytical skills and the basic underlying principles, students will be learning how to design a decisional research project.

COURSE OBJECTIVES:

- i) To provide students will a basic understanding of the marketing research process through an applications-oriented approach. The use of numerous practical examples and realistic cases provides a sound framework for learning.
- ii) To provide students will the proper means to obtain sound, accurate information on Canadian markets, and to help them to assess the managerial significance of this information.

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- iii) To develop an understanding of the role of marketing research as a managerial function within the firm, and to assess the relevance and limitations of marketing research to the decision-making process.
 - iv) To analyze the various steps involved in the process of obtaining information relevant to decision making, to describe theoretical and practical frameworks for each step of the process, and to assess the usefulness of alternative approaches.

GRADING:

Individual Cases Group Research Project and Presentation Mid-term Exam

COURSE CONTENT:

Major Topics

- 1. The Marketing Research Process
- Marketing Research Within the Marketing Information system
- Transplanting Marketing Problems into Research Projects
- 4. The Research Design
- 5. Internal and External Secondary Data
- 6. Primary Data
- 7. Survey Administration
- 8. Questionnaire Construction
- 9. Measurement of Marketing Concepts
- 10. Sampling
- 11. Data Analysis: Elementary Statistics
- Data Analysis: Introduction to Advanced Statistics
- 13. The Research Report

40%

40%

20%

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- 14. Advertising Research in Canada
- 15. Product Research in Canada
- 16. Sales and Distribution Research
- Ethical Issues in Marketing Research in Canada.