

**TRANSPORTATION TRADES DEPARTMENT**  
**THINKBIG SERVICE TECHNICIAN COURSE OUTLINE – SPRING 2024**  
**APRIL 29 – JUNE 21, 2024**  
**HES290 VB23 – WORK PRACTICUM – 2.0 (320 HOURS)**

Northwestern Polytechnic acknowledges that our campuses are located on Treaty 8 territory, the ancestral and present-day home to many diverse First Nations, Metis, and Inuit people. We are grateful to work, live and learn on the traditional territory of Duncan's First Nation, Horse Lake First Nation and Sturgeon Lake Cree Nation, who are the original caretakers of this land.

We acknowledge the history of this land and we are thankful for the opportunity to walk together in friendship, where we will encourage and promote positive change for present and future generations.

<b>INSTRUCTOR:</b>	Darcy Moss	<b>PHONE:</b>	Office 780.835.6765
<b>OFFICE:</b>	FPS 110	<b>E-MAIL:</b>	<a href="mailto:dmoss@nwpolytech.ca">dmoss@nwpolytech.ca</a>
<b>OFFICE HOURS:</b>	8 AM to 4:30 PM		

**CALENDAR DESCRIPTION:** Placement will occur at a licensed Finning location. In the event that a Finning placement is not available, the student will be required to arrange a practicum placement with the assistance of the college. This is a 320-hour course, and a student must complete the placement to a satisfactory level.

**PREREQUISITE(S)/COREQUISITE:** Successful completion of courses for Block 2.

**RESOURCE MATERIALS:** NWP will provide orientation to work placement, assist student success, use of the ThinkBig Task book, and review of the evaluation form and process. Finning (Canada) will assign the work placement location, provide ongoing supervision/mentorship, and evaluation of the work placement.

**DELIVERY MODE(S):** Practical

**LEARNING OUTCOMES:****TRANSFERABILITY:** None.**EVALUATIONS:****GRADING CRITERIA:**

Students must attend work placement, follow Company and specific shop rules associated with the branch attending. Students will be awarded 2 credits for completion of the work placement including task book completion and mid and end student evaluations completed and turned in.

**HES290 VB23 FINAL CREDITS = \_\_\_\_\_**

Alpha Grade	4-Point Equivalence	Attendance, Task book, Completion	Descriptor
CR	N/A	Yes	Credit
NC	N/A	No	No Credit

## **COURSE SCHEDULE/TENTATIVE TIMELINE:**

1. Pre-work placement:
  - Early in the semester the student will identify preferred work placement locations
  - The student will complete a work placement orientation.
2. During the work placement:
  - The student will work within the expectations and norms of the work site.
  - The student will ensure his/her **ThinkBig Task Book** is maintained and complete.
  - Branch staff assigned to supervise the student will maintain contact and provide regular monitoring and on-going guidance and feedback.
  - The supervisor/mentor should set up a mid-evaluation meeting with the student during week 3 or week 4 to discuss what's working, what's not, student questions, review concerns and set focus for the last 4 weeks.
  - A second work evaluation meeting should be scheduled within 6 to 8 weeks of the work placement.
3. End of work placement:
  - Supervisor/mentor will complete and review the formal student evaluation form with the student. The supervisor will recommend if student would be suitable employee
  - Copies of the signed, completed evaluation go to:
    - Finning Director of Training
    - The student
    - Branch Manager
    - NWP ThinkBIG Program Department
4. Concerns: Both the student and the supervisor are required to notify both Finning Director of Training and NWP Program Chair IMMEDIATELY if there are any problems or concerns that they are not able to resolve.
- 5.

**STUDENT RESPONSIBILITIES:** This is an adult education environment. Enrolment at Northwestern Polytechnic assumes that the student will become a responsible citizen of the College. As such, each student will display a positive work ethic, take pride in and assist in the maintenance and preservation of Institute property, and assume responsibility for his/her education by researching academic requirements and policies, demonstrating courtesy and respect toward others; and respecting instructor expectations concerning attendance, classroom and shop rules, safety, assignments, deadlines and appointments. Students are learning skills to prepare them for the work environment.

Following the guidelines in “Student Rights and Responsibilities” in the NWP College calendar assist us all in maintaining an adult learning environment. Please refer to the Student Rights and Responsibilities policy in the Northwestern Polytechnic Calendar or at [www.nwpolytech.ca/downloads/documents/StudentRightsandResponsibilities.pdf](http://www.nwpolytech.ca/downloads/documents/StudentRightsandResponsibilities.pdf).

## **STATEMENT ON PLAGIARISM AND CHEATING:**

Cheating and plagiarism will not be tolerated and there will be penalties. For a more precise definition of plagiarism and its consequences, refer to the Student Conduct section of the Northwestern Polytechnic Calendar at <https://www.nwpolytech.ca/programs/calendar/> or the Student Rights and Responsibilities policy which can be found at <https://www.nwpolytech.ca/about/administration/policies/index.html>.

**\*\*Note:** all Academic and Administrative policies are available on the same page.

## **Additional Information (Optional):**