

Department of Nursing Education and Health Studies

COURSE OUTLINE – Winter 2023

NP1280 A3: Communications in Nursing – 3 (3-0-0) 45 Hours for 15 Weeks

Northwestern Polytechnic acknowledges that our campuses are located on Treaty 8 territory, the ancestral and present-day home to many diverse First Nations, Metis, and Inuit people. We are grateful to work, live and learn on the traditional territory of Duncan's First Nation, Horse Lake First Nation and Sturgeon Lake Cree Nation, who are the original caretakers of this land.

We acknowledge the history of this land and we are thankful for the opportunity to walk together in friendship, where we will encourage and promote positive change for present and future generations.

INSTRUCTOR: Nicki Rosentreter **PHONE:** 780 539 2716
OFFICE HOURS: By appointment **E-MAIL:** nrosentreter@NWPolytech.ca

CALENDAR DESCRIPTION:

Introduction to the role of communication in professional nursing. Incorporates oral communication, therapeutic communication techniques and interprofessional communication. Focus is on communication for the nurse-client relationship.

NOTE: Available only to Practical Nursing Students

PREREQUISITE(S): English 20-2 or equivalent

COREQUISITE(S): NP1500, NP1205, NP1250

REQUIRED TEXT/RESOURCE MATERIALS:

Balzer Riley, J., (2020). *Communication in Nursing (9th Edition)*. St. Louis, MI: Elsevier
Additional materials available on the MyClass page.

REQUIRED ONLINE RESOURCES:

Canadian Council for Practical Nurse Regulators [CCP NR] (2019). *Entry-level competencies for licensed practical nurses*. Author. Retrieved from https://www.clpna.com/wp-content/uploads/2019/08/doc_CCPNR_Entry-Level_Competerencies_LPNs_2019E.pdf

College of Licensed Practical Nurses of Alberta [CLPNA] (2020). *Competency profile for licensed practical nurses* (5th ed.). Author. Retrieved from https://www.clpna.com/wp-content/uploads/2020/01/doc_Competency_Profile_for_LPNs_5th_Ed_2020.pdf

DELIVERY MODE(S): In person- Lecture.

LEARNING OUTCOMES:

Upon successful completion of NP1280 learners will be able to:

1. Explain the communication process
2. Identify the purpose of therapeutic communication
3. Discuss the role of communication in a caring nursing practice.
4. Develop skills for therapeutic communication for the nurse-client relationship.
5. Develop skills for effective interprofessional communication.
6. Demonstrate various therapeutic communication techniques.

CNLPA COMPETENCIES:

- A - Nursing Knowledge
- C – Professionalism and Leadership
- D – Communication and Technology

TRANSFERABILITY:

Please consult the Alberta Transfer Guide for more information. You may check to ensure the transferability of this course at the Alberta Transfer Guide main page <http://www.transferalberta.ca>.

**** Grade of D or D+ may not be acceptable for transfer to other post-secondary institutions. Students are cautioned that it is their responsibility to contact the receiving institutions to ensure transferability**

EVALUATIONS:

Assignment	Weight	Related course Learning outcome
Reflective Journal #1 due End of week 3 @ 1159hrs	10%	1
Reflective Journal #2 due end of week 7 @ 1159hrs	10%	2,3,4
Group Presentation due end of week 12 @ 1159hrs	30%	4,5,6
Reflective Journal #3 due end of week 14 @ 1159hrs	10%	4,5,6
Professionalism & Participation	15%	1,2,3,4,5,6
Final Exam	25%	1,2,3,4,5,6

GRADING CRITERIA:

Please note that most universities will not accept your course for transfer credit **IF** your grade is **less than C-**.

Alpha Grade	4-point Equivalent	Percentage Guidelines	Alpha Grade	4-point Equivalent	Percentage Guidelines
A+	4.0	90-100	C+	2.3	67-69
A	4.0	85-89	C	2.0	63-66
A-	3.7	80-84	C-	1.7	60-62
B+	3.3	77-79	D+	1.3	55-59
B	3.0	73-76	D	1.0	50-54
B-	2.7	70-72	F	0.0	00-49

PROGRESSION CRITERIA

Academic Progression Criteria

A grade of C- is the minimum passing grade for all Practical Nursing courses in the program. For promotion from term to term in the program and for graduation, students must have successfully completed all the required Practical Nursing and non-Practical Nursing courses of the previous term.

A student with a GPA of 1.69 or lower must withdraw from the Practical Nursing program.

Readmission to the program is subject to departmental review.

Students who withdraw or fail twice from a required practical nursing course will be withdrawn from the program and ineligible for re-admission.

COURSE SCHEDULE/TENTATIVE TIMELINE:

Unless otherwise specified, all chapter readings will come from the required text.

Week	Topic	Resources/Readings
1	Understanding Yourself	Chapter 3
2	Understanding Others	Chapter 5
3	Collaboration & Group Work Reflection Journal #1 Due	Chapters 4 & 22
4	The Client Nurse Relationship	Chapters 1 & 2
5	Therapeutic Communication Skills Part 1 Expressing Warmth, Respect, Being Genuine, Empathy	Chapters 6,7,8,9
6	Therapeutic Communication Skills Part 2 Self-Disclosure, Being Specific, Asking Questions, Opinions & Humor	Chapters 10,11,12,13, & 14

7	Spirituality & Mindfulness Reflection Journal #2 Due	Chapters 15 & 19
8	Support	Chapter 16
9	Confrontation & Assertive Communication	Chapters 24 & 25
10	Difficult Conversations	Chapter 26,27 & 29
11	Conflict Resolution	Chapter 28
12	Group Presentations	
13	Digital Communication	Chapter 23
14	Continuing the Journey Reflection Journal #3 Due	Chapter 30
Exam Week	Final Exam	

- Subject to change+

STUDENT RESPONSIBILITIES:

Refer to NWP Academic Policies <https://www.nwpolytech.ca/about/administration/policies/>

For policies related to clinical absences, immunizations, uniforms, and other clinical requirements please see the NWP Department of Nursing Education & Health Studies PN Student Handbook on myClass.

STATEMENT ON PLAGIARISM AND CHEATING:

Cheating and plagiarism will not be tolerated and there will be penalties. For a more precise definition of plagiarism and its consequences, refer to the Student Conduct section of the Northwestern Polytechnic Calendar at <https://www.nwpolytech.ca/programs/calendar/> or the Student Rights and Responsibilities policy which can be found at <https://www.nwpolytech.ca/about/administration/policies/index.html>.

**Note: all Academic and Administrative policies are available on the same page.

Late Assignments

To obtain credit in the course ALL assignments, examinations, and knowledge checks must be completed. Students are expected to make every effort to complete assignments on time. Assignment submissions are expected on the date determined by faculty. If extensions are necessary, they may be requested up to 48 hours prior to the assignment due date and should be submitted in writing to the faculty member involved. Not all extensions will be granted. In exceptional situations, extension requests within the 48-hour period may be considered. Late assignments will have 5% of total marks (or one letter grade) for the assignment deducted for each day/partial day (including weekend days) beyond the due time.

For example, a paper marked at B+ would receive an adjusted grade of B if handed in one day late. After 5 days, a grade of 0 will be awarded to the assignment. If the late penalty places the

grade below the necessary pass grade, students will be unsuccessful in the course. When submitting assignments electronically, it is the student's responsibility to ensure the assignment has been received. Papers/assignments may not be rewritten for a higher grade. Concerns regarding grading are to be discussed with the faculty member involved.